

# Information Brief

## ACC Board of Directors

### Open Session Agenda Number 5A

<b>CONTACT</b>	Aaron Baker, Executive Director Michael Krask, Director of Parks, Facilities and Construction Steven Dinkoski, Communication Director
<b>MEETING DATE</b>	January 28, 2026
<b>AGENDA ITEM</b>	2025 Vendor of the Year Presentation

#### LINKAGE TO STRATEGIC PRIORITIES

- Operational Excellence - Manage community resources with care and pride.

#### PREVIOUS BOARD ACTION/ACTIVITY

Annually in January	Annual presentation
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#### ISSUE SUMMARY/DESCRIPTION

As part of its operations, the Anthem Community Council relies on trusted vendor partnerships to fulfill our mission and deliver on our commitments to the community. In January 2024, the ACC established an annual Vendor of the Year recognition to honor exceptional partners who demonstrate outstanding service and alignment with our values.

Previous recipients

- January 2024: Hawkeye Mechanical (for 2023 service)
- January 2025: Premier Painting (for 2024 service)

The Anthem Community Council is pleased to announce **DLC Resources** as the 2025 Vendor of the Year in recognition of their exceptional partnership and outstanding contributions to our community.

#### Key Achievements and Contributions

With over 25,000 residents, 6,000 acres of grounds, multiple parks, beautiful buildings and extensive trails, Anthem is a dynamic community living “Life in Abundance”. DLC has been a key partner in maintaining the high standards that make Anthem what it is today.

This year, we focused on recognizing the vendor whose work provides the most direct and widespread impact across our community. DLC's crews are present throughout Anthem almost daily, yet they work with remarkable discretion. While the teams themselves may go unnoticed, the results of their labor are impossible to miss. Every resident experiences the fruits of their labor—when visiting our parks, driving past entry features with their dramatic waterfalls and desert landscapes, arriving at the Community Center to see the welcoming xeriscape, or enjoying trails that are expertly maintained and inviting.

#### *Quality and Reliability*

DLC Resources has consistently delivered landscaping services of the highest caliber, demonstrating an unwavering commitment to excellence that aligns with ACC standards. Their field crews have performed exceptionally even when working in challenging weather conditions, difficult locations, and demanding circumstances.

#### *Timely Delivery*

DLC's punctuality and adherence to deadlines have played a crucial role in ensuring the seamless flow of ACC operations. This reliability has been a cornerstone of our successful collaboration.

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#### *Customer Service*

The level of customer service provided by DLC Resources has been exemplary. Their attention to detail, responsiveness, and willingness to go the extra mile have fostered a positive and highly collaborative working relationship that benefits the entire community.

#### *Cost-Effectiveness*

DLC Resources has demonstrated a strong commitment to cost-effectiveness without compromising quality. This balance has benefited the community financially while reinforcing their value as a trusted partner.

We are grateful that DLC Resources has been our partner in keeping Anthem beautiful. Their dedication to excellence aligns seamlessly with the ACC's mission and values, making this recognition well-deserved. We look forward to continuing this partnership for many years to come.

#### **Attachments**

None